Cleaning *Murano and crystal* chandeliers

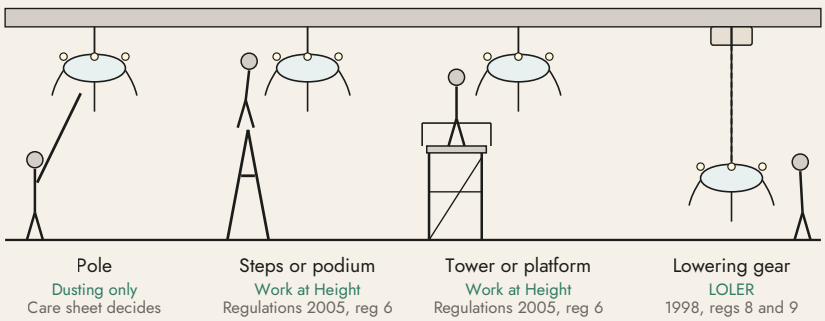
A care regime for glass chandeliers in hotels: what soils them, how they are reached and the rules for each way, a three-tier regime with the intervals left for the maker and operator, and handover wording. It recommends no product or interval.

Compliance guidance. Duties are quoted from the documents named, read on 6 November 2026. Whether a given access arrangement or winch is covered is for a competent person. Cleaning points come from conservation literature on old chandeliers and are not instructions for new pieces: the maker's care sheet governs. Guidance, not legal advice.

AT A GLANCE

Environment	What lands on the glass	Relative pressure	Interval
Lobby near a kitchen or restaurant	Cooking grease film, then dust sticks to it	High	[ ]
Bar, lounge, fireplace or candles	Smoke and vapour film, dust	High	[ ]
Spa or pool hall	Humid air, limescale marks, chloride on metal	High	[ ]
Coastal or sea-facing	Salt film on glass and metal	High	[ ]
Dust-heavy: fit-out, entrances, air supply	Fine dust and plaster	Medium	[ ]
Quiet room or private dining	Light dust	Low	[ ]

Relative pressure is our reading, not a sourced ranking. Intervals are blank on purpose: no source gives one for decorative glass, and the maker and operator set them together (HSE HSG38 para 76: it depends on the type and the environment).



Four ways to reach a hanging chandelier and the rules that go with each. Schematic, not to scale. Original drawing by Make Bespoke Studio.

A THREE-TIER REGIME

1 Dust: dry, soft, as the care sheet says; trained operator. 2 Wipe: each glass element with the maker's named solution on a pad; trained operator on steps or a tower. 3 Deep clean: lowered or dismantled, by a specialist. Add a look-over by a competent person and, where lowering gear is fitted, its thorough examinations with written reports. Set every interval with the maker and the operator.

SPECIFICATION WORDING

CARE SHEET FOR THE HANDOVER PACK

The maker is to provide, for each glass and finish supplied, a care sheet by reference stating: how and how often to dust; the cleaning solution and method for the glass, named; what must never be used; how the fitting is reached, and by whom; how a lamp is changed, including supporting the glass arm; what to look over on each visit; and when to stop and call. Intervals for [environment] are to be agreed with [operator] and written on the sheet [ ].

ACCESS AND LOWERING GEAR

Access to [fitting tags] for cleaning and re-lamping is by [steps / mobile tower / lowering gear], as shown on the shop drawing. Where lowering gear is specified, the installer is to supply the equipment details and marked safe working load, the report of the thorough examination after installation, and the schedule of examinations, and [operator] is to name the competent person who will carry them out [ ]. [Operator] is to confirm the access method with a competent person before first use.

LAMPS, SPARES AND LOG

Lamps are to be changed with the supply isolated and labelled, the lamp cool, the glass arm supported, and a lamp of the type on the care sheet. Spares: [10] per cent lamps of each type from one batch, [ ] glass elements of each type, [ ] lamp holders and [1] driver of each type, labelled with tag, reference and batch and listed in the pack. A cleaning and lamp-change log is to be kept: date, tag, who, lamp batch, defects.

TERMS USED

Chandelier winch

A manual or motorised hoist that lowers a heavy fitting to floor level for cleaning and re-lamping.

LOLER

UK regulations requiring that lifting equipment used at work, which can include chandelier winches, is properly planned, installed, examined and recorded.

Competent person

Someone with enough practical and theoretical knowledge of the equipment to detect defects and judge how serious they are. HSE says they should not be the person who does the routine maintenance.

Isolation

Disconnecting and separating electrical equipment from every source of energy in a way that is secure. The Electricity at Work Regulations 1989 define it (regulation 12(2)).

Re-dressing

Refitting the glass elements, such as arms, cups and drops, to the metal frame after cleaning or repair.

STANDARDS AND SOURCES

- LOLER 1998 regs 2, 8 to 11; Work at Height Regulations 2005 reg 6; Electricity at Work Regulations 1989 regs 4, 6, 12 to 14: legislation.gov.uk revised text, read 6 Nov 2026.
- HSE INDG422 Thorough examination of lifting equipment; HSE ladder pages; HSE HSG38 paras 76 to 80: INDG422 web version 2008, modified 2011; read 6 Nov 2026.
- Reilly and Mortimer, JAIC 37(2), 1998; AIC forum reply, March 2023: conservation of old chandeliers; partly dated.
- No standard applies: we found no standard for cleaning decorative glass chandeliers.

Full guide: https://makebespoke.com/trade/technical/cleaning-murano-and-crystal-chandeliers. Make Bespoke Studio coordinates manufacture through its partner workshops. Figures are guidance only and your specification governs; some may be superseded, so contact the studio to verify.